
Management's Discussion and Analysis of Results of Operations and Financial Condition For the year ended September 30, 2019

This Management's Discussion and Analysis of Results of Operations and Financial Condition ("MD&A") of Bluedrop Performance Learning Inc. ("Bluedrop" or "the Company") provides the reader with a view and analysis, from the perspective of management, of Bluedrop's financial results for the year ended September 30, 2019, and should be read in conjunction with the Company's Consolidated Financial Statements and notes thereto for the year ended September 30, 2019. All financial information has been prepared in accordance with International Financial Reporting Standards. All monetary amounts are stated in Canadian dollars. References to years are to the fiscal years ended September 30th unless otherwise noted. This MD&A has been prepared as of January 28, 2020.

The information contained in this MD&A represents only a portion of current information available on Bluedrop. Readers are encouraged to read this document together with prior annual and quarterly reports, news releases and corporate presentations which are available by visiting the Company's website at www.bluedrop.com. Additional information regarding the Company, including all continuous disclosure documents, can be obtained on SEDAR at www.sedar.com. If you require a hard copy of any of these documents please call the main office number (709) 739-9000.

Caution Regarding Forward-Looking Information

This MD&A may contain "forward-looking information", as defined in applicable Canadian securities legislation. Forward-looking information typically contains statements with words such as "plans", "expects", "anticipates", "budgets", "forecasts", "strategy", "goals", "objectives", "could", "would", "should", "may", "might", "intends", "believes", "potential", "target", "targeting" or similar words suggesting future outcomes or statements regarding an outlook. Forward-looking information is based on the current estimates, opinions and beliefs of Bluedrop (as defined herein), as well as various assumptions and information currently available to Bluedrop. Although Bluedrop believes the expectations expressed in such forward-looking information are based on reasonable assumptions, there can be no assurance that such forward-looking information will prove to be accurate, and actual results and future events could differ materially from those anticipated in such information. Forward-looking information in this MD&A includes, among other things, statements regarding Bluedrop's business objectives and growth strategies, expected developments, future payments of dividends, market conditions in the economy generally and Bluedrop's marketing strategy. Forward-looking information is based on a number of factors and assumptions which have been used to develop such information, but which may prove to be incorrect, including, but not limited to, assumptions in connection with the continuance of Bluedrop and its subsidiaries as a going concern and general economic and market conditions.

Factors that could cause actual results to differ materially from those in forward-looking information include general economic and business conditions, development and operating risks, uninsurable risks, competition, government regulation, losses and write-downs, restrictions contained in future loan facilities, dependence on key employees, personnel losses, failure of plant, equipment or process to operate as anticipated, power outages, accidents and labour disputes. For additional information with respect to risk factors applicable to Bluedrop, reference should be made to the section in this MD&A entitled "Risk Factors", as well as Bluedrop's continuous disclosure materials filed from time to time with Canadian securities regulatory authorities, including, but not limited to, Bluedrop's annual and interim management's discussion and analysis.

Any financial outlook or future-oriented financial information in this MD&A, as defined by applicable securities legislation, has been approved by management of Bluedrop as of the date of this MD&A. Such financial outlook or future-oriented financial information is provided for the purpose of providing information about management's current expectations and plans relating to the future. Readers are cautioned that such outlook or information should not be used for purposes other than for which it is disclosed in this MD&A.

The forward-looking information contained in this MD&A is made as of the date of this MD&A and Bluedrop does not undertake to update publicly or revise the forward-looking information contained in this MD&A, whether as a result of new information, future events or otherwise, except as required by applicable securities laws.

COMPANY OVERVIEW

Bluedrop is an innovator in both the development of workplace e-learning and simulation as well as the way large organizations deliver, track and manage training. The Company serves the world's leading aerospace and defence organizations as well as broad cross sections of organizations focused on managing system wide health and safety, and developing the skills of external workforces. Bluedrop is helping to create the workforce of the future by improving the effectiveness, speed and costs of training and delivery management.

Bluedrop's business is organized and managed as two complementary lines of e-Learning based training businesses.

Bluedrop Training and Simulation is one of Canada's leading providers of comprehensive training solutions for the defence sector. With over 40 years' experience and hundreds of training devices delivered it prides itself on its resume and skilled work force. Bluedrop Training and Simulation provides a full suite of products and services ranging from training needs analysis and design, courseware and technical documentation, training information management systems, training program delivery, virtual reality based trainers and simulators and in-service support for larger simulators and programs. It services all branches of the defence sector including naval, air force and army operations as well as other security agencies.

Bluedrop Learning Networks is pioneering the development and adoption of a SaaS based training and delivery platform, *Bluedrop360™*, providing large scale customers with the ability to engage, track training and monitor training of large user groups spread out over multiple locations. The goal of these customers is often to digitize manual processes for large populations, even entire Provinces or States. Our platform provides the complete service offering and solutions to meet the operational requirements of its clients from designing the training requirement, to building custom content, to operating and supporting the training and delivery platform. Revenues are generated from recurring platform licences, custom courseware development, consulting services, and the sale of commercial off-the-shelf courses.

SELECTED ANNUAL INFORMATION

(Canadian dollars in thousands)

Fiscal year	Year Ended September 30 th		
	2019	2018	2017
Total revenue	\$ 23,017	20,034	23,393
Net profit (loss)	(4,359)	(730)	2,748
Per share - basic ¹	(0.04)	(0.01)	0.03
Per share - diluted ¹	(0.04)	(0.01)	0.03
Total assets	17,571	18,458	23,535
Total long term financial liabilities	6,168	6,367	7,417

Note 1: Per share amounts in Canadian dollars

The above financial information was extracted from the Company's annual audited consolidated financial statements, which were prepared in accordance with IFRS.

During the 2019 fiscal period the Training and Simulation business saw an increased level of revenues compared to the prior period which was directly related to increased simulation product revenue in fiscal 2019. The Bluedrop Learning Networks operations realized higher revenues as a result of courseware and platform revenues associated with two major provincial government programs being recognized in the year.

The decrease in long-term liabilities at September 30, 2018 is primarily due to the repayment of debt offset by additional draws under the Strategic Innovation Fund Program. The total assets of the Company decreased from the end of fiscal 2018 to fiscal 2019, primarily due to a decrease in tax assets of Bluedrop Learning Networks as a result of uncertainty around the ability to utilize the tax assets. This was offset by an increase in accounts receivables and contract assets due to higher utilization in the fourth quarter and an increase in property and equipment associated with infrastructure upgrades and a new production and innovation center in Halifax.

DISCUSSION OF OPERATIONS

Bluedrop Training and Simulation

During the year ended September 30, 2019, the business unit earned revenue of \$17.7 million, an increase of 9% compared to the prior year of \$16.4 million. The Bluedrop Training and Simulation business unit ended the year with an estimated revenue backlog¹ of \$22.2 million.

During the year, the Company announced a contract for over \$4.0 million that extends eLearning services by another three years at the Tactics School Army Learning Support Centre in Gagetown and a US\$2.2 million contract with Boeing to provide ongoing support for Computer Based Training (CBT) courseware for maintainers of Canada's CH-147F Chinook helicopters. In addition, the business unit received a nine-month extension in the amount of US\$5.5 million to provide support services to the Maritime Helicopter Training Centre in Shearwater. Subsequent to year end, the contract was extended to March 2024 in the amount of US\$24.0 million.

In July 2019, the Company announced that it was the successful bidder on the End-to-End Learning Services contract for Maritime Warfare and Seamanship training and development for the Department of National Defence. The contract is valued at \$6.7 million over two years, with options to extend for three additional one-year periods. The business unit continues to pursue several multi-year renewals, extension bids and new contracts. The entire contract value has been included in the above backlog amount.

The business unit continued to focus on developing strategic product-based offerings with a goal of working with large scale aerospace equipment manufacturers to develop low cost simulation offerings. During the year, the Company announced that it received contracts of over \$2.0 million to deliver its innovative Hoist Mission Training System to Logistic Services International (LSI) for the US Air Force and an agreement to deliver another Hoist Mission Training System (HMTS) to the Royal Canadian Air Force.

On May 29, 2019, the Company announced plans to develop a V-22 Osprey Special Mission Aviator Ramp Trainer. The program is funded under the Innovation, Science and Economic Development Canada (ISED), Investment Framework Transaction program by Boeing. The program includes funding to Bluedrop, engineering support from Boeing and a three-year commitment to support the development and ongoing sales of the new product within the Boeing global supply chain. The funding provided under the arrangement is US\$2.6 million.

Bluedrop Learning Networks

During the year ended September 30, 2019, the Bluedrop Learning Networks business unit generated revenue of \$5.3 million, up compared to the prior period of \$3.7 million which was due to revenue from a large courseware and license contract being recognized in the current period.

The business unit continues to pursue multiple market opportunities and ended the quarter with an estimated revenue backlog¹ of \$11.9 million. On May 6, 2019 the Company announced a \$2.8 million contract to develop a managed digital service delivery channel solution for the Department of Labour and Advanced Education in Nova Scotia. In addition, the Company announced a partnership with Digital Nova Scotia to launch a joint Skills For Hire Program. The program has an estimated contract value of \$1.7 million. The business unit continues pursuits in the Occupational Health & Safety and Workforce Development verticals.

The business unit continued research and development investments in the *Bluedrop360™* platform resulting in \$3.1 million of costs incurred in the year.

Corporate

During the year ended September 30, 2019, management continued to monitor financial requirements and maintained appropriate working capital and cash availability positions ending the period with cash of \$0.2 million and bank indebtedness of \$1.0 million. Subsequent to year-end, the Company obtained a \$1.0 million temporary increase in the capacity of the operating line of credit to the lessor of \$3.5 million and defined marginable accounts receivable minus specified liabilities.

On May 16, 2018, it was announced that Bluedrop Performance Learning will receive a repayable investment of up to \$7.6 million through the federal government Strategic Innovation Fund. The funding will be used to support research and development and will help create and maintain employment by supporting the design and development of next generation

¹ See section titled "Non-GAAP Financial Measures"

aerospace and marine simulation and training products. As at September 30, 2019, \$1.12 million of the funds were drawn against the facility. Subsequent to year end, the Company made additional draws of \$667,701 against the facility.

During the year ended September 30, 2019, 219,500 shares were purchased for \$28,640 under a normal course issuer bid. The purchases resulted in a decrease to share capital and deficit of \$10,975 and \$17,665, respectively. The bid expired on March 30, 2019.

On October 4, 2019, it was announced that Bluedrop Performance Learning will change its name to “BPLI Holdings Inc.”. This change will take effect following the annual general meeting of the Corporation to be held in March 2020. The Corporation will continue to be the publicly listed parent company for its two operating subsidiaries listed above.

ADOPTION OF NEW ACCOUNTING STANDARDS

(a) IFRS 9 Financial Instruments

IFRS 9 sets out requirements for recognizing and measuring financial assets, financial liabilities and some contracts to buy or sell non-financial items. This standard replaces IAS 39 Financial Instruments: Recognition and Measurement.

IFRS 9 has been adopted by the Company retrospectively. The adoption of this standard had no significant impact on amounts recognized in the consolidated financial statements of the Company.

Classification and measurement of financial assets and financial liabilities

IFRS 9 contains three principal classification categories for financial assets: measured at amortized cost, fair value through other comprehensive income (FVOCI) and fair value through profit & loss (FVTPL). The classification of financial assets under IFRS 9 is generally based on the business model in which a financial asset is managed and its contractual cash flow characteristics. IFRS 9 eliminates the previous IAS 39 categories of held to maturity, loans and receivables and available for sale. Under IFRS 9, derivatives embedded in contracts where the host is a financial asset in the scope of the standard are never separated. Instead, the hybrid financial instrument as a whole is assessed for classification.

IFRS 9 largely retains the existing requirements in IAS 39 for the classification and measurement of financial liabilities. The adoption of IFRS 9 has not had a significant effect on the Company’s accounting policies related to financial liabilities and derivative financial instruments.

The following table illustrates the original measurement categories under IAS 39 and the new measurement categories under IFRS 9 for each class of the company’s financial assets and financial liabilities.

Asset/Liability	Original classification under IAS 39	New classification under IFRS 9
Cash	Loans and receivables	Amortized cost
Accounts receivable	Loans and receivables	Amortized cost
Derivative asset/ liability	Fair value through profit and loss	Fair value through profit and loss
Accounts payable and accruals	Other financial liabilities	Other financial liabilities
Long-term debt	Other financial liabilities	Other financial liabilities
Other financial liabilities	Other financial liabilities	Other financial liabilities

The adoption of IFRS 9 classification amendments had no significant impact on the measurement of financial liabilities in the consolidated financial statements of the Company.

Impairment of financial assets

IFRS 9 replaces the ‘incurred loss’ model in IAS 39 with an ‘expected credit loss’ (ECL) model. The new impairment model applies to financial assets measured at amortized cost, contract assets and debt investments at FVOCI, but not to investments in equity instruments. Under IFRS 9, credit losses are recognized earlier than under IAS 39. For assets in the scope of IFRS 9 impairment model, impairment losses are generally expected to increase and become more volatile.

For trade receivables, the Company has applied the simplified approach under IFRS 9 and has calculated ECLs based on lifetime expected credit losses taking into consideration historical credit loss experience and financial factors specific to the debtors and general economic conditions.

The Company has determined that the application of IFRS 9's impairment requirements had no impact on the consolidated financial statements.

Hedge accounting

The new general hedge accounting model in IFRS 9 requires the Company to ensure that hedge accounting relationships are aligned with its risk management objectives and strategy and to apply a more qualitative and forward-looking approach to assessing hedge effectiveness.

The Company has no designated hedging relationships. As such, the adoption of the IFRS 9 hedge accounting requirements had no impact on the consolidated financial statements.

(b) IFRS 15 Revenue from Contracts with Customers

In May 2014, the IASB released IFRS 15 Revenue from Contracts with Customers. The standard contains a single model that applies to contracts with customers and two approaches to recognizing revenue: at a point in time or over time. The model features a contract-based five-step analysis of transactions to determine whether, how much and when revenue is recognized.

The Company has adopted IFRS 15 using the full retrospective method as of October 1, 2017 and has determined that there is no change to amounts recognized in the comparative periods as a result of the adoption of the standard. The company has elected to use the following practical expedients:

- For completed contracts, the Company will not restate contracts that begin and end within the same annual reporting period or are complete at the beginning of the earliest year presented (i.e. October 1, 2017);
- For completed contracts that have variable consideration, the Company will use the transaction price at the date the contract was completed rather than estimating variable consideration amounts in the comparative reporting periods;
- For contracts that were modified before the beginning of the earliest period presented the Company will reflect the aggregate effect of all modifications that occur before the beginning of the earliest period presented when identifying satisfied and unsatisfied performance obligations, determining the transaction price and allocating the transaction price to performance obligations; and
- For all reporting periods presented before the date of initial application, the Company will not disclose the amount of the transaction price allocated to the remaining performance obligations and an explanation of when the Company expects to recognize that amount as revenue.

In accordance with IFRS 15, contracts with customers are presented in the consolidated statement of financial position as a 'contract asset', or 'contract liability'. 'Contract assets' are recognized when goods or services have been transferred to the customer prior to billings. 'Contract liabilities' are recognized when customer payments are provided (or due) prior to transfer of goods or services to the customer. Previously, the Company presented these balances as 'unbilled revenue' and 'deferred revenue' respectively. Accordingly, the Company has updated the financial statement captions to reflect the terminology included in the new standard.

In addition, the Company has disaggregated revenue from contracts with customers by major product/service category for each of our segments as we believe this best depicts how the nature, amount, timing and uncertainty of revenue and cash flows are affected by economic conditions.

In accordance with the new standard, the Company determines the amount and timing of revenue recognition in accordance with the five-step model as follows:

- i. Identify the contract with a customer
- ii. Identify the performance obligations in the contract
- iii. Determine the transaction price
- iv. Allocate the transaction price to the performance obligations in the contract
- v. Recognize revenue when (or as) the entity satisfies a performance obligation.

The Company has updated its accounting policies to reflect guidance provided by IFRS 15 as follows:

Contracts with multiple performance obligations

The Company often enters into contracts with customers involving the supply of multiple products and services. The consideration received from multiple-component transactions is allocated to each separately identifiable performance obligation on the basis of its stand-alone selling price, or based on the residual method, if the stand-alone selling price

cannot be determined. Any discounts are allocated proportionately to all performance obligations in the contract. The Company applies the revenue recognition policies set out below to each performance obligation in the contract.

Courseware development services

The Company generates revenue from services provided under custom courseware development contracts and consulting arrangements. Custom courseware development contract revenues are recognized over time using the input cost method, measured by the percentage of costs incurred to date to the estimated total costs for each contract. Consulting revenue is recognized using a time and materials basis, and is measured monthly based on input measures, such as hours incurred to date with consideration given to output measures, such as contract milestones when applicable. Payment is generally due within 30 days from delivery or agreed upon milestone invoicing dates.

In-service support

In Service Support revenues are generated from providing long term support services to in-service training programs. For time and materials type contracts, performance obligations are primarily labour based and revenues are recognized over time as the services are delivered to the customer. Payment is generally due within 30 days from the monthly invoicing. For fixed price arrangements, revenues are recognized over time using the cost input method, measured by the percentage of costs incurred to date to the estimated total costs for each contract. Payment is generally due within 30 days from the agreed upon milestone invoicing dates.

Software licensing and subscriptions

Subscription revenues are generated from contracts whereby the Company provides a licence to customers to access the Company's learning management solutions, namely *CoursePark™* and *Bluedrop360™*, cloud-based learning management solutions and *Learninglogics™*, a traditional learning management system. Revenues for cloud-based learning management systems are recognized over time using the time elapsed output method.

For perpetual licensing arrangements, revenue is recognized at a point in time when the product is delivered to the customer and ownership is transferred to the customer.

The Company's performance obligations with respect to license support contracts are to provide customers with technical support as needed and unspecified software product upgrades, maintenance releases and patches during the term of the support period when they are available. The Company is obligated to make the license and hardware support services available continuously throughout the contract period. Therefore, revenues for license support contracts are generally recognized over the contractual periods that the support services are provided. Payment is generally due 30 days from the commencement of the licensing and subscriptions period and renewed on an annual basis.

Simulation products

Simulation product revenues are generated from the design and supply of simulation training devices. Revenues are recognized over time using the cost input method, if the Company determines that these devices have no alternative use and the Company has an enforceable right to payment for work completed to date. When the company determines that there is an alternative use for the device, revenue is recognized when the customer obtains control on completion. Payment is generally due 30 days from the agreed upon milestone invoicing dates.

FINANCIAL RESULTS OF OPERATIONS

The following tables and discussion compare Bluedrop's operating results for the year ended September 30, 2019, to the prior fiscal year.

(Canadian dollars in thousands)	Quarter ended September 30		Change (2019 vs. 2018)	
	2019	2018	\$	%
Revenue				
Courseware development services	1,840	1,052	788	75%
In-service support	3,346	2,071	1,275	62%
Software licensing and subscriptions	1,019	645	374	58%
Simulation products	1,054	41	1,013	2471%
	7,259	3,809	3,450	91%
Direct costs	3,733	2,052	1,681	82%
Gross profit	3,526	1,757	1,769	101%
Gross profit percentage	49%	46%		
Expenses				
Sales and marketing	610	469	141	30%
General and administration	1,379	1,057	322	30%
Research and development costs	1,179	858	321	37%
Government assistance and other funding	(970)	(1,066)	96	-9%
Finance costs	388	226	162	72%
Depreciation and amortization	206	173	33	19%
Other (gains) and losses	16	(9)	25	-278%
	2,808	1,708	1,100	64%
Earnings before income taxes	718	49	669	1365%
Income tax expense (recovery)	2,988	180	2,808	1560%
Net earnings	(2,270)	(131)	(2,139)	1633%

(Canadian dollars in thousands)	Year ended September 30		Change (2019 vs. 2018)	
	2019	2018	\$	%
Revenue				
Courseware development services	5,958	6,168	(210)	-3%
In-service support	10,744	9,182	1,562	17%
Software licensing and subscriptions	3,523	2,089	1,434	69%
Simulation products	2,793	2,595	198	8%
	23,018	20,034	2,984	15%
Direct costs	12,183	11,815	368	3%
Gross profit	10,835	8,219	2,616	32%
Gross profit percentage	47%	41%		
Expenses				
Sales and marketing	2,350	1,788	562	31%
General and administration	5,958	4,401	1,557	35%
Research and development costs	5,473	2,970	2,503	84%
Government assistance	(2,540)	(2,072)	(468)	23%
Finance costs	992	1,259	(267)	-21%
Depreciation and amortization	718	803	(85)	-11%
Other (gains) and losses	52	(158)	210	-133%
	13,003	8,991	4,012	45%
Earnings before income taxes	(2,168)	(772)	(1,396)	181%
Income tax expense (recovery)	2,191	(42)	2,233	-5317%
Net earnings	(4,359)	(730)	(3,629)	497%

Revenue

For the three months ended September 30, 2019, revenues were \$7,258,413 an increase of \$3,450,077 (91%) as compared to the same period in the prior year. For the year ended September 30, 2019 revenues were \$23,017,483, an increase of \$2,983,967 (15%) as compared to the same period in the prior year.

The following tables illustrate the change in revenues from each identified operating segment for the three months and year ended September 30, 2019.

Revenue	Quarter ended September 30				Change (2019 vs. 2018)	
	2019	% of total	2018	% of total	\$	%
	<i>Bluedrop Training and Simulation</i>	5,830	80%	2,644	69%	3,186
<i>Bluedrop Learning Networks</i>	1,429	20%	1,165	31%	264	23%
	<u>7,259</u>	100%	<u>3,809</u>	100%	<u>3,450</u>	91%

Revenue	Year Ended September 30				Change (2019 vs. 2018)	
	2019	% of total	2018	% of total	\$	%
	<i>Bluedrop Training and Simulation</i>	17,788	77%	16,353	82%	1,435
<i>Bluedrop Learning Networks</i>	5,230	23%	3,681	18%	1,549	42%
	<u>23,018</u>	100%	<u>20,034</u>	100%	<u>2,984</u>	15%

During fiscal 2019, the Training and Simulation business saw an increase in revenues compared to the prior period which was primarily due to an increase in revenues from new in-service support contracts. During the year, the Company announced a US\$2.2 million contract with Boeing to provide ongoing support. In addition, the business unit received a nine-month extension of US\$5.5 million to provide support services to the Maritime Helicopter Training Centre in Shearwater.

The Bluedrop Learning Networks operations had higher revenue for the year ended September 30, 2019 compared to the prior year as a result of courseware development and platform licensing revenue associated with two major provincial government programs being recognized in the current period.

The following tables illustrate the change in revenues from each major service or product category for the year ended September 30, 2019.

Revenue	Year ended September 30				Change (2019 vs. 2018)	
	2019	% of total	2018	% of total	\$	%
	<i>Courseware development services</i>	5,958	26%	6,168	31%	(210)
<i>In-service support</i>	10,744	47%	9,182	46%	1,562	17%
<i>Software licensing and subscriptions</i>	3,523	15%	2,089	10%	1,434	69%
<i>Simulation products</i>	2,793	12%	2,595	13%	198	8%
	<u>23,018</u>	100%	<u>20,034</u>	100%	<u>2,984</u>	15%

During the year ended September 30, 2019, courseware development services declined as a result of delays in procurement of program pursuits. The Company increased software licensing revenues primarily as a result of platform licensing revenue associated with two major provincial government programs being recognized in the current period. In-service support revenues increased as a result of a new contract being awarded with Boeing and an extension of our existing contract at the Maritime Helicopter Training Centre in Shearwater.

Direct costs

Direct costs include all labour costs plus materials, supplies, third party services and travel costs directly associated with projects, as well as any royalties payable as a result of revenues generated from licensed products.

For the three months ended September 30, 2019, total direct costs were \$3,733,029 an increase of \$1,681,337 (82%) over the same quarter in the prior year. For the year ended September 30, 2019 total direct costs were \$12,182,749 an increase of \$367,564 (3%) over the period in the prior fiscal year. The increase in fiscal 2019 is primarily due to an increase in revenue associated with delivery of higher margin simulation product in the year.

Gross profit

For the three months ended September 30, 2019, gross profit was \$3,525,384 an increase of \$1,768,740 (101%) over the same period in the prior year. The reported gross profit percentage for the three months ended September 30, 2019, was 49% as compared to 46% for the same period in the prior year. For the year ended September 30, 2019, gross profit was \$10,834,734 an increase of \$2,616,403 (32%) over the same period in the prior year. The reported gross profit percentage for the year ended September 30, 2019, was 47% as compared to 41% for the same period in the prior year.

The Bluedrop Training and Simulation business unit gross profit for the year ended September 30, 2019, was \$7,441,800 versus \$6,040,269 for the same period in the prior year. The gross profit percentage was 42% for the current period versus 37% for the prior period. The increase in gross profit percentage was primarily a result of higher utilization against courseware development projects and higher margin simulation products in the period.

The Bluedrop Learning Networks business unit gross profit for the year ended September 30, 2019 was \$3,392,934 as compared to \$2,178,062 for the same period in the prior year. The gross profit percentage was 64% for the current period versus 59% for the prior period. The increase in gross profit percentage was primarily due to an increase in higher margin software licensing revenues in the period.

Sales and marketing

For the three months ended September 30, 2019, sales and marketing expenses were \$609,681 an increase of \$139,981 (30%) over the same period in the prior year. For the year ended September 30, 2019, sales and marketing expenses were \$2,349,858 an increase of \$561,471 (31%) over the same period in the prior year. The overall increase in costs for both periods was primarily related to increased labour resources, travel and marketing costs associated with increased sales efforts during the period.

General and administration

For the three months ended September 30, 2019, general and administration expenses were \$1,378,844 an increase of \$322,073 (30%) over the same period in the prior year. For the year ended September 30, 2019, general and administration expenses were \$5,957,740, an increase of \$1,556,996 (35%) over the same period in the prior year. General and administration expenditures were higher than the prior period primarily due to higher labour costs and professional fees associated with strategic planning and reorganizational activities in the period. The Company also opened a new production and innovation center in Halifax which contributed to the increase.

Research and development costs

For the three months ended September 30, 2019, research and development costs were \$1,179,661 an increase of \$321,157 (37%) over the same period in the prior year. For the year ended September 30, 2019, research and development costs were \$5,473,342 an increase of \$2,503,081 (84%) over the same period in the prior year. The increase in research in development costs is due to increased expenditures associated with development of additional functionality with the *Bluedrop360™* platform as well as increased expenditures related to future simulation products.

The Training and Simulation business unit invested \$2,394,872 (2018 - \$1,533,607) during the year ended September 30, 2019 for costs associated with the research development of future simulation products. In addition, the Learning Networks business unit invested \$3,078,470 (2018 - \$1,436,654) during the year for costs mostly associated with enhancements to the in service *Bluedrop360™* platform.

Government assistance and other funding

For the three months ended September 30, 2019, government assistance included in income was \$970,177 a decrease of \$95,472 (9%) over the same period in the prior year. For the year ended September 30, 2019, government assistance included in income was \$2,539,721 an increase of \$467,640 (23%) over the same period in the prior year.

During fiscal 2019, the Company recognized \$747,940 of government assistance associated with discounts on below-market interest rate debt associated with funds drawn under the Strategic Innovation Funds. In addition, the Company recognized \$524,721 in funding from the National Research Council and \$1,135,483 of funding from provincial digital media tax credit programs.

For the three months ended September 30, 2019, government assistance decreased primarily due to decrease of \$298,665 of Scientific Research and Experimental Development Tax Credits, offset by higher funding from Digital Media Tax Credit programs in the fourth quarter of fiscal 2019.

Finance costs

For the three months ended September 30, 2019, finance costs were \$388,348, an increase of \$162,312 (72%) over the same quarter in the prior period. For the year ended September 30, 2019, finance costs were \$992,212 a decrease of \$266,350 (21%) over the same period in the prior year.

During the year ended September 30, 2019, interest on long term debt decreased by \$103,166 and accretion of long-term debt decreased by \$48,643 compared to the prior period. The Company repaid the RBC term loan throughout fiscal 2019 resulting in a lower interest expense in the current quarter.

During the year, management revalued the unsecured royalty obligation due to a change in timing of forecasted future cash flows and as a result recognized a gain of \$449,151 (2018 -gain of \$163,757). Additionally, during the fourth quarter management revalued the ACOA-AIF unsecured royalty obligation based on change in timing of forecasted future cash flows of the facility and as a result, recognized an expense of \$202,236 (2018 - \$67,101).

Depreciation and amortization

For the three months ended September 30, 2019, depreciation and amortization expense was \$206,079, an increase of \$33,411 (19%) over the same quarter in the prior year. For the year ended September 30, 2019, depreciation and amortization expense was \$717,911, a decrease of \$84,958 (11%) over the same period in the prior year.

The overall decrease was primarily a result of certain intangible technology assets nearing the end of their useful life for depreciation purposes. This was offset by increased depreciation related to the Company's additions of property and equipment. During the year, the Company purchased \$974,461 in property and equipment primarily associated with infrastructure upgrades and a new production and innovation center in Halifax. The additions resulted in higher depreciation in the fourth quarter of fiscal 2019.

Other gains and losses

Included in other gains and losses are realized and unrealized gains and losses as a result of foreign exchange rate fluctuations, gains and losses as a result of disposal of assets, as well as expenses and recoveries related to bad debt.

For the quarter ended September 30, 2019, the Company recorded a loss of \$17,015, compared to a gain of \$779 during the same quarter in the prior year. For the year ended September 30, 2019, the Company recorded a loss of \$51,499 compared to a gain of \$158,529 during the same period in the prior year primarily due to foreign exchange rate fluctuations.

Income taxes

For the three months ended September 30, 2019, deferred income tax expense was \$2,987,627 as compared to an expense of \$180,248 in the same period in the prior year. For the year ended September 30, 2019, income tax expense was \$2,191,004 as compared to a recovery of \$41,566 in the same period in the prior year.

During the year, the Company reviewed its strategic options and determined that it would pursue a strategy to operate the two businesses separately for the foreseeable future. Based on this, an individual review of estimated future tax assets for each subsidiary was conducted and it was determined that income tax assets previously recorded for the Bluedrop Learning Networks subsidiary were subject to significant uncertainty of being able to be utilized under this strategy. The Company

recorded a non-cash valuation allowance in income tax expense of \$2,797,632 million in the fourth quarter associated with these tax assets. These tax assets are still available to the Company if it is determined they can be utilized in the future.

QUARTERLY INFORMATION

The table below provides a summary of operating results for the Company for each quarter in the current and previous fiscal periods. This table and commentary following illustrates some of the trends within the business and the impact on margins and profits of certain types of revenue-generating activities.

(Canadian dollars in thousands)

Fiscal year	2019	2019	2019	2019	2018	2018	2018	2018
	Q4 Sep-30	Q3 Jun-30	Q2 Mar-31	Q1 Dec-31	Q4 Sep-30	Q3 Jun-30	Q2 Mar-31	Q1 Dec-31
Revenue								
<i>Bluedrop Training and Simulation</i>	\$ 5,790	\$ 5,466	\$ 3,640	\$ 2,853	\$2,644	\$ 4,044	\$ 5,150	\$ 4,515
<i>Bluedrop Learning Networks</i>	\$ 1,469	\$ 1,381	\$ 1,383	\$ 1,036	\$1,165	\$ 934	\$ 975	\$ 607
	7,259	6,847	5,023	3,889	3,809	4,978	6,125	5,122
Direct costs	3,733	3,458	2,668	2,323	2,052	2,640	3,875	3,248
Gross profit	3,526	3,389	2,355	1,566	1,757	2,338	2,250	1,874
Gross profit percentage	49%	49%	47%	40%	46%	47%	37%	37%
Expenses								
Sales and marketing	610	667	510	564	469	531	406	382
General and administration	1,379	1,491	1,832	1,257	1,057	1,028	1,170	1,146
Research and development costs	1,179	1,514	1,610	1,169	858	881	723	507
Government assistance	(970)	(882)	(435)	(253)	(1,066)	(316)	(365)	(325)
Finance costs	388	93	218	293	226	323	314	395
Depreciation and amortization	206	170	171	171	173	179	234	217
Other gains and losses	16	91	-	(55)	(9)	(78)	(70)	1
	2,808	3,144	3,906	3,146	1,708	2,548	2,412	2,323
Earnings (loss) before income taxes	718	245	(1,551)	(1,580)	49	(210)	(162)	(449)
Income taxes (recovery)	2,988	103	(458)	(441)	180	(55)	(42)	(125)
Net earnings (loss)	\$(2,270)	\$ 142	\$(1,093)	\$(1,139)	\$ (131)	\$ (155)	\$ (120)	\$ (324)

Fiscal 2019

During the first quarter of fiscal 2019, the Company saw a decreased gross profit reflective of delays in several procurements which impacted contract awards and delayed revenue during which the Company maintained its existing resource base. Research and Development for the period increased substantially compared to all comparative quarters due to increased expenditures associated with development of additional functionality with the *Bluedrop360™* platform as well as increased expenditures related to future simulation products. Government assistance decreased substantially from the prior quarter. The prior quarter included significant government funding from a variety of programs including the National Research Council, Digital Media Tax Credit Programs, and discounts on below market interest rate loans.

During the second quarter of fiscal 2019, the Company reported an increased level of revenue and direct costs compared to the first quarter as a result of improved utilization and increased software licensing in the period. Gross margin percentage increased as a result of a change in product mix associated with the delivery against higher margin projects. General and administrative expenses increased in this quarter as a result of increased professional fees related to strategic planning and reorganizational activities. The quarter also saw an increase in research and development costs over the first quarter. This was a result of increased research and development for the Training and Simulation business unit related to future simulation projects.

During the third quarter of fiscal 2019, the Company saw an increased level of revenue and direct costs compared to the first and second quarters as a result of improved utilization and increased simulation product activities. The Company continued ongoing research and development of the *Bluedrop360™* platform and future simulation products.

During the fourth quarter of fiscal 2019, the Company saw an increased level of revenue and direct costs compared to previous quarters in 2019 as a result of an increase in in-service support revenues. The Company announced a US\$2.2 million contract with Boeing to provide ongoing support. In addition, the business unit received a nine-month extension to provide support services to the Maritime Helicopter Training Centre in Shearwater. The quarter also saw an increase in finance costs as a result of the revaluation of the ACOA-AIF unsecured royalty obligations. Income tax expense increased significantly during the quarter due to a valuation allowance against future tax assets of Bluedrop Learning Networks in the amount of \$2,797,632.

Fiscal 2018

During the first quarter of fiscal 2018, the Training and Simulation business unit saw a decrease in gross margin. The decrease in gross margin is a result of a change in product mix associated with the delivery against lower margin simulator projects. The quarter also saw a decrease in government assistance and research and development costs as the Boeing rear crew mission trainer reached completion in the fourth quarter of fiscal 2017.

During the second quarter of fiscal 2018, the Company saw an increased level of revenue and direct costs compared to the first quarter. Despite increased revenue, the gross margin percentage remained low as a result of a change in product mix associated with the delivery against lower margin simulator projects. The quarter also saw an increase in research and development costs over the first quarter. This was a result of increased research and development for the Training and Simulation business unit related to future simulation projects.

During the third quarter of fiscal 2018, the Company experienced a decreased level of revenue and direct costs and an increase in gross profit percentage as a result of a change in product mix associated with the completion of the simulator projects in the prior quarter. The Company continued to incur increased research and development costs for the Training and Simulation business unit related to future simulation projects.

During the fourth quarter of fiscal 2018, the Company saw a decreased level of revenue and direct costs. The gross profit percentage of 46% is consistent with the prior quarter, and higher than the first two quarters of the fiscal year as lower margin simulator projects were completed in the first half of the fiscal year. Government assistance increased substantially from the prior quarter. The increase was primarily due to an increase in discounts on below-market interest rate debt of \$454,132 associated with funds drawn against the Strategic Innovation Fund facility.

LIQUIDITY AND CAPITAL RESOURCES

For the year ended September 30, 2019, the Company used cash of \$2,457,246 (2018 – \$631,999).

Operating activities

For the year ended September 30, 2019, the Company consumed cash from operating activities of \$731,810 compared to cash generated of \$1,238,014 for the same period in the prior year. Cash consumption was primarily driven by increased expenditures related to research and development.

Changes in non-cash working capital related to operating activities generated cash of \$503,990 during the period. This was primarily driven by an increase in accounts payable and contract liabilities of \$1,933,187 and \$1,205,018 respectively, offset by an increase in contract assets of \$1,642,362 mainly due to timing of milestone payments and accounts receivables of \$908,131 due to increased trade receivables in the fourth quarter.

Investing activities

For the year ended September 30, 2019, the Company consumed cash of \$974,461 from investing activities compared to cash generated of \$2,913,991 for the same period in the prior year. The decrease in cash is a result of the purchase of property and equipment in the period associated with infrastructure upgrades and a new production and innovation center in Halifax. The increase of cash in the prior period was a result of a decrease of restricted cash of \$3,000,000 which was used to retire the unsecured convertible debenture during the first quarter of the prior fiscal period.

Financing activities

For the year ended September 30, 2019, the Company consumed cash of \$750,975 in financing activities as compared to \$4,784,004 cash consumed from financing activities for the same period in the prior year.

During the period, the Company repaid long term debt totaling \$2,565,193 and drew an additional \$1,115,503 of funding against the Strategic Innovation Fund facility. In addition, the company generated cash of \$1,127,446 as a result of share options exercised in the period. In the prior year, the Company repaid a \$3,000,000 unsecured convertible debenture.

Cash and credit availability

As at September 30, 2019, the Company held cash of \$150,488 and had bank indebtedness of \$970,174.

The Company has a short-term bank operating line of credit that was renewed on April 23, 2018. The line of credit is a maximum of the lesser of \$2,500,000 and defined marginable accounts receivable minus specified liabilities. The revolving facility is repayable on demand and bears interest at Royal Bank prime plus 2.20%. The Company has provided a General Security Agreement as security for this indebtedness. At September 30, 2019, the Company has drawn \$45,000 from the line of credit.

Subsequent to year end, the capacity of the operating line of credit was extended temporarily to \$3,500,000 and defined marginable accounts receivable minus specified liabilities. The capacity will return to \$2,500,000 on March 15, 2020. The repayment terms remain the same.

CONTRACTUAL OBLIGATIONS

The following table contains a summary of the Company's contractual obligations and commitments to make future payments under contracts including debt, finance leases and operating leases at September 30, 2019:

Scheduled payments due by period (Canadian dollars in thousands)	Long term debt	Finance leases	Operating leases	Total
2020 (Year ended September 30th)	888	19	877	1,784
2021	811	5	886	1,702
2022	735	-	584	1,319
2023	600	-	513	1,113
2024	-	-	437	437
Thereafter	1,827	-	-	1,827
	\$ 4,861	\$ 24	\$ 3,297	\$ 8,182

FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

The Company's financial assets and liabilities are exposed to various risk factors that may affect the fair value presentation of the amount ultimately received or paid on settlement of its assets and liabilities.

A summary of the major financial instrument risks and the Company's approach to management of these risks are outlined below:

Interest rate risk

The Company's obligations under finance leases are at fixed interest rates. A significant portion of long-term debt is at interest rates which are fixed or are non-interest bearing. As at September 30, 2019, the Company was in compliance with contract terms associated with long-term debt arrangements. As such, the Company's exposure to fluctuations in interest rates is not considered material.

Currency risk

Currency risk is the risk to the Company's earnings that arise from fluctuations of foreign exchange rates and the degree of volatility of these rates. The Company is exposed to foreign currency exchange risk on transactions incurred in US dollars. During the year ended September 30, 2019, the Company recorded a \$105,869 loss on foreign currency (2018 - \$59,740 gain). The Company monitors fluctuations in exchange rates and uses derivative instruments to reduce its exposure to foreign currency risk.

During the year ended September 30, 2019, the Company recorded revenue of \$10,328,423 from contracts denominated in US dollars (2018 - \$9,921,934). A 5% change in the US dollar exchange rate would result in a \$683,757 impact on revenue recognized (2018 - \$496,097).

As at the September 30, 2019, the Company held receivables of \$3,528,659 from contracts denominated in US dollars (September 30, 2018 - \$2,749,315). A 5% change in the US dollar exchange rate would result in a \$233,603 (2018 - \$137,466) impact on foreign exchange gains or losses.

Non-hedge designated derivative instruments

At September 30, 2019, the Company held 3 outstanding foreign exchange contracts with various maturities to December 2019 to sell US\$1,500,000 into Canadian dollars at rates averaging CA\$1.32 to yield \$1,951,200. As at September 30, 2019, the Company recorded a derivative liability of \$33,725 included in other current liabilities representing the fair value of these outstanding contracts.

Credit risk

Credit risk arises from the potential that a counter party will fail to perform its obligations. The Company is exposed to credit risk from customers. In order to reduce its credit risk, the Company reviews a new customer's credit history before extending credit and conducts regular reviews of its existing customers' credit performance. The Company's maximum exposure to credit risk corresponds to the carrying value of accounts receivable and unbilled work in progress. Two customers accounted for 42% of revenue (2018 – three customers - 68%) and two customers accounted for 62% of the Company's trade receivables at September 30, 2019 (September 30, 2018 – two customers - 81%).

An allowance for doubtful accounts is established based a provision matrix that is based on historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment. The allowance for doubtful accounts at September 30, 2019, was \$258,483 (2018 - \$222,536). At September 30, 2019, the Company's trade accounts receivable included amounts over 90 days old totaling \$921,404 which were not considered to be impaired and therefore not included in the allowance for doubtful accounts (2018 - \$1,078,192).

Liquidity risk

Liquidity risk is the risk that the Company may not have cash available to satisfy financial liabilities as they come due. The Company actively maintains a committed credit facility to ensure that it has sufficient funds to meet current and foreseeable future financial requirements at a reasonable cost.

	1 year	1-5 years	>5 years
Accounts payable and accruals	\$ 3,937,378	-	-
Obligations under finance leases	19,160	5,358	-
Long-term debt	887,924	2,267,857	1,704,824
	\$ 4,844,462	\$ 2,273,215	\$ 1,704,824

In addition to the above, the Company has royalty obligations. Bluedrop is required to pay a royalty of 1.0% of revenues in perpetuity with a minimum royalty payment of \$17,541 per month. The terms include a buyout option of all amounts owing upon payment of \$2,000,000. The Company must also repay annual instalments of 5% of the gross revenue generated from products and product related services resulting from the research funding by ACOA-AIF.

SHARE INFORMATION

As at January 28, 2020 the Company had issued 107,657,793 common shares.

The Company has reserved a maximum of 16,827,718 of common shares of the Company for issuance on the exercise of share options under a stock option plan. During the year, 9,943,517 options were exercised. As at January 28, 2020, no share options were outstanding under the plan and 6,729,201 common shares were available for grant under the stock option plan.

The Company has an employee share purchase plan which permits employees to subscribe to common shares of the Company through payroll deductions. The Company may provide financial assistance with respect to the plan by way of loan, guarantee or otherwise. The Company has reserved a maximum of 2,969,597 common shares under the employee share purchase plan. As at August 27, 2019, no shares were outstanding under the plan.

Normal Course Issuer Bid

On March 31, 2017, the Company received approval from the TSX Venture Exchange for a normal course issuer bid to acquire up to an aggregate of 5,052,889 outstanding common shares. 2,218,000 common shares were repurchased under the plan at an average price of \$0.18 per share. The bid expired on March 31, 2018.

On March 26, 2018, the Company received approval from the TSX Venture Exchange for a further normal course issuer bid to acquire up to an aggregate of 4,962,464 outstanding common shares. 1,175,500 common shares had been repurchased under the plan at an average price of \$0.16 per share. The bid expired on March 30, 2019.

During the year ended September 30, 2019, 219,500 shares were purchased for \$28,640. The purchases resulted in a decrease to share capital and deficit of \$10,975 and \$17,665, respectively.

RELATED PARTY TRANSACTIONS

Transactions with related parties are in the normal course of operations and are measured at the exchange amount, which is the amount of consideration established and agreed to by the related parties. Significant related party transactions are reviewed and approved by the Audit Committee of the Board. The following is a summary of related party transactions during the year ended September 30, 2019:

- The Company recorded rent expense of \$292,320 for the year ended September 30, 2019 (2018 - \$292,320) for rental of premises from a company controlled by Emad Rizkalla, the Company's President & Chief Executive Officer. Effective October 1, 2011 the Company entered a 6-year lease, with a 4-year renewal option, for 100% of the premises available for lease at 18 Prescott Street, St. John's, NL. On September 28, 2017, the Company renewed the lease for the four-year renewal term, which expires on September 30, 2021. The lease includes an initial net lease rate for two years with escalation provisions periodically thereafter.
- The Company recognized an expense of \$833,350 for the year ended September 30, 2019 (2018 - \$762,600) for fees, salaries and benefits to its key management personnel for services rendered. Key management is considered to be members of the Board of Directors, the President & Chief Executive Officer and the Chief Financial Officer. The Executive Chairman's fees are paid to a corporation under his control.
- The Company recognized no share-based compensation expense related to its key management personnel (as described above) for the year ended September 30, 2019 (2018 - \$3,575).
- The Company has provided share purchase loans to a company controlled by Derrick Rowe, the Executive chairman of the Company. As collateral for the non-interest-bearing share purchase loans, the borrower has granted the Company a security interest in a portion of the shares purchased. As at September 30, 2019, the aggregate balance of the notes were \$169,816 (September 30, 2018 - \$169,816) maturing on December 31, 2019. Subsequent to year end, the Company amended the terms of the share purchase loans to extend the maturity dates to December 31, 2021. All other terms of the loans remain unchanged.

ACCOUNTING ESTIMATES

In the process of applying the Company's accounting policies, management has made certain judgments, estimates, and assumptions which affect the amounts recognized in the Consolidated Financial Statements. The Company has identified the following policies where critical judgments, estimates and assumptions are made and where actual results could be materially different.

Significant management judgements

The following are significant management judgements in applying the accounting policies that have the most significant impact on the financial statements:

(a) Revenue recognition

Revenue from courseware development services and simulation products contracts is recognized over time using the input cost method, measured by the percentage of costs incurred to date to the estimated total costs for each contract. Judgement is used in determining the estimates of costs to complete. The Company employs sophisticated project management tools to assist with the initial forecasting, management of projects and the recognition of revenue over time using the input cost method. Management regularly reviews the systems, processes, and calculations relating to percentage completion on significant contracts, making adjustments as required.

The Company often enters into contracts with customers involving multiple performance obligations, which may include a combination of courseware development services, in-service support, software licensing and subscriptions, manufacturing of simulation products, as well as the provision of training services, spare parts and maintenance. When a single sales transaction requires the delivery of more than one product or service (multiple performance obligations), the revenue recognition criteria are applied to the separately identifiable performance obligations. A component is considered separately identifiable if they are capable of being distinct, e.i., if the delivered item has value to the customer on a stand-alone basis.

The consideration received from multiple-component transactions is allocated to each separately identifiable performance obligation on the basis of its stand-alone selling price, or based on the residual method, if the stand-alone selling price cannot be determined.

(b) Income taxes

Uncertainties exist with respect to the interpretation of complex tax regulations and the amount and timing of future taxable income. The Company records income tax expense (recovery) based on management's interpretation of the tax regulations and its assumptions about the timing of income and expenses for tax purposes. Actual tax assessments or future changes to assumptions could result in future adjustments to recorded tax expense.

The Company has recognized deferred tax assets in the Company's financial statements as at September 30, 2019. Management considers that it is more likely than not that these tax assets will be realized. The ultimate realization of these assets is dependent upon the Company's ability to generate sufficient taxable income to offset the tax losses carried forward as well as the reversal of the differences between the carrying amount of items on the statement of financial position and their corresponding tax basis. If future circumstances indicate that it is no longer probable that these tax assets will be realized, the carrying value of the tax asset will be reduced, resulting in a charge against income and a reduction of equity.

(c) Government assistance

The Company receives government assistance pursuant to specific contractual funding agreements and is also eligible to receive cash tax credits under the Scientific Research and Experimental Development (SRED) and Digital Media Tax Credit (DMTC) programs. Claims relating to specific funding agreements are based on the defined eligible costs pursuant to the agreements. Contributions are recognized when the related expenditures are incurred and/or when significant milestones have been achieved in a funded project.

Credits under the SRED and DMTC programs are recorded when amounts can be reasonably estimated, and receipt is reasonably assured. Government assistance may be overstated if the underlying project is determined to be ineligible or if certain costs claimed are determined to be ineligible.

(d) Development costs

Distinguishing the research and development phases of internal development projects and determining whether the recognition requirements for the capitalization of development costs are met requires judgement. After capitalization, management monitors whether the recognition requirements continue to be met and whether there are any indicators that capitalized costs may be impaired.

(e) Classification of financial arrangements

The Company has entered into complex financing arrangements in the form of conditionally repayable government grants with below-market interest rates. Management uses significant judgement in selection and application of accounting policies related to these arrangements.

(f) Deferred development funding

The Company has entered into an arrangement with a third party whereby the third party has provided Bluedrop with funding towards development costs under Canada's Industrial and Regional Benefits (IRB) Policy in a non-exchange transaction. While the funding is not provided directly from government, the substance of the transaction is an indirect form of government assistance with the third party acting as an intermediary between a Government agency and Bluedrop. As such the arrangement has been accounted for in accordance with IAS 20 - Accounting for Government Grants and Disclosure of Government Assistance.

Estimation uncertainty

The following are significant estimates used in recognition and measurement of assets, liabilities, income and expense. The actual results may differ from these estimates:

(a) Fair value of financial liabilities

The Company has received long term debt financing at below-market interest rates. The fair value of these financial liabilities is determined using discount rates expected to be incurred on similar debt in a fair market. Management has exercised judgement in estimating the applicable discount rate used in measuring the fair value of financial liabilities at below-market interest rates.

(b) Impairment of non-financial assets

In assessing impairment, management estimates the recoverable amount of each asset or cash-generating units, based on expected future cash flows, and uses an interest rate to discount them. Estimation uncertainty relates to assumptions about future operating results and the determination of a suitable discount rate.

(c) Revenue recognition

Revenue from courseware development services and simulation products is recognized over time using the cost input method, measured by the costs incurred to date to the estimated total costs for each contract. Changes to the estimated costs to complete could have a material impact on the carrying values of unbilled revenue or deferred revenue and a material impact on future revenue.

The Company often enters into contracts with customers involving the supply of multiple products and services. The total contract price is allocated to each separate identifiable performance obligation on the basis of its stand-alone selling price based on estimated total cost for each performance obligation. Changes to the estimated costs could have a material impact on the carrying values of unbilled revenue or deferred revenue and a material impact on future revenue.

(d) Share-based compensation

Management has made certain estimates and assumptions when calculating the fair value of share options. The significant assumptions include estimates of expected volatility, expected life and expected risk-free rate of return. Management also makes certain assumptions with respect to the number of options expected to vest. Changes in these assumptions may result in a material change to share-based compensation expense.

(e) Work in progress

Work in progress is stated at cost and includes direct labour and materials relating to ongoing internal projects. Management expects to enter into contracts and earn profits from work in progress costs at margins for similar products and services. To the extent management does not expect to recover the work in progress costs, they are expensed in the statement of operations.

(f) Income tax expense

Management has made certain estimates related to income tax filing positions subject to acceptance by the tax authorities. Changes in these assumptions may result in a material change to taxes payable and income tax expense.

(g) Impairment of financial assets

In assessing impairment, management estimates the recoverable amount of financial assets based on historical credit loss experience, adjusted for forward-looking factors specific to the debtors and the economic environment. Changes in these assumptions could have a material impact on the carrying value of financial assets and bad debt expense.

NEW AND FUTURE ACCOUNTING STANDARDS

The following new or amended standards are effective for annual periods beginning on or after the dates indicated below, with earlier adoption permitted. The Company has not early adopted these standards and is currently assessing the impact they will have on its consolidated financial statements.

(a) IFRS 16: Leases

IFRS 16 was issued in January 2016 and it replaces IAS 17 Leases and IFRIC 4 Determining whether an arrangement contains a lease. IFRS 16 sets out the principles for the recognition, measurement, presentation and disclosures of leases and requires lessees to account for all leases under a single on-balance sheet model similar to the accounting for finance leases under IAS 17. The standard includes two recognition exemptions for lessees, leases of 'low-value' assets and short-term leases (i.e. term of 12 months or less). At the commencement of a lease, a lessee will recognize a lease liability and a right of use asset representing the right to use the underlying asset during the lease term. This standard is effective for annual periods beginning on or after January 1, 2019, with early adoption permitted if entities have also applied IFRS 15, Revenue from Contracts with Customers.

The Company has substantially completed the assessment of IFRS 16 and the impact the new standard will have on the consolidated financial statements, which will result in a new lease liability and right of use asset being recognized on the consolidated statement of financial position. In addition, the nature and timing of expenses related to those leases will change as IFRS 16 replaces the straight-line operating lease expense with depreciation expense for right-of-use assets and an interest expense of the lease liabilities. The standard permits two methods of adoption: retrospective to each reporting period presented (full retrospective), or retrospective with the cumulative effect of initially applying the guidance recognized at the date of initial application (modified retrospective). The Company intends to adopt the standard on October 1, 2019 using the modified retrospective method with certain practical expedients that are available under this method.

The Company has reached conclusions on key accounting policies upon transition to IFRS 16 and intends to apply the following practical expedients upon transitions:

- The previous determination pursuant to IAS 17 and IFRIC 4, *Determining Whether an Arrangement Contains a Lease*, or whether a contract is a lease has been maintained for existing contracts;
- initial direct costs will not be taken into account in the initial measurement of the right-of-use asset as at October 1, 2019.

During 2019, the Company has performed a detailed impact assessment of IFRS 16. In summary the impact of IFRS 16 adoption is expected to be recognition of a \$2,513,400 lease liability and right-of-use asset. The adoption of IFRS 16 is not expected to have a material impact on the Consolidated Statement of Comprehensive Income.

(b) Annual Improvements to IFRS Standards (2015-2017) Cycle

On December 12, 2017 the IASB issued narrow-scope amendments to three standards as part of its annual improvements process. The amendments are effective on or after January 1, 2019, with early application permitted. Each of the amendments has its own specific transition requirements. Amendments were made to the following standards:

- IFRS 3 Business Combinations and IFRS 11 Joint Arrangements - to clarify how a company accounts for increasing its interest in a joint operation that meets the definition of a business;
- IAS 12 Income Taxes – to clarify that all income tax consequences of dividends are recognized consistently with the transactions that generated the distributable profits – i.e. in profit or loss, OCI, or equity; and
- IAS 23 Borrowing Costs – to clarify that funds borrowed specifically to finance the construction of a qualifying asset should be transferred to the general borrowings pool once the construction of the qualifying asset has been completed. They also clarify that an entity includes funds borrowed specifically to obtain an asset other than a qualifying asset as part of general borrowings.

The Company intends to adopt these amendments on October 1, 2019. The amendments are not expected to have any impact on its financial statements.

(c) IFRIC 23 Uncertainty over Income Tax Treatments

On June 7, 2017, the IASB issued IFRIC Interpretation 23 Uncertainty over Income Tax Treatments. The Interpretation provides guidance on the accounting for current and deferred tax liabilities and assets in circumstances in which there is uncertainty over income tax treatments. The Interpretation is applicable for annual periods beginning on or after January 1, 2019. Earlier application is permitted. The Interpretation requires:

- an entity to contemplate whether uncertain tax treatments should be considered separately, or together as a group, based on which approach provides better predictions of the resolution;
- an entity to determine if it is probable that the tax authorities will accept the uncertain tax treatment; and
- if it is not probable that the uncertain tax treatment will be accepted, measure the tax uncertainty based on the most likely amount or expected value, depending on whichever method better predicts the resolution of the uncertainty.

The Company intends to adopt the Interpretation in its financial statements for the annual period beginning on October 1, 2019. The amendments are not expected to have any impact on its financial statements.

(d) Amendments to References to the Conceptual Framework in IFRS Standards

On March 29, 2018 the IASB issued a revised version of its Conceptual Framework for Financial Reporting (the Framework), that underpins IFRS Standards. The IASB also issued Amendments to References to the Conceptual Framework in IFRS Standards (the Amendments) to update references in IFRS Standards to previous versions of the Conceptual Framework. Both documents are effective from January 1, 2020 with earlier application permitted.

Some Standards include references to the 1989 and 2010 versions of the Framework. The IASB has published a separate document which contains consequential amendments to affected Standards so that they refer to the new Framework, with the exception of IFRS 3 Business Combinations which continues to refer to both the 1989 and 2010 Frameworks.

The Company does not intend to adopt the Amendments in its financial statements before the annual period beginning on October 1, 2020. The extent of the impact of the change has not yet been determined.

(e) Amendments to IAS 1 and IAS 8: Definition of Material

In October 2018, the IASB issued amendments to IAS 1 Presentation of Financial Statements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors to align the definition of "material" across the standards and to clarify certain aspects of the definition. The new definition states that, "Information is material if omitting, misstating or obscuring it could reasonably be expected to include decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity."

The amendments to the definition of material is not expected to have a significant impact on the Company's consolidated financial statements.

NON-GAAP FINANCIAL MEASURES

This MD&A includes non-GAAP financial measures. Non-GAAP measures do not have a standardized meaning prescribed by the Company's GAAP and therefore should not be compared with similar measures presented by other companies. Management has provided these measures as we believe they are useful supplemental information to users of the Company's financial statements and MD&As. These measures should not be used as an alternative for performance measures calculated in accordance with GAAP.

(a) Backlog

Backlog is a non-GAAP measure that represents the expected value of orders we have received but have not yet executed. The Company considers an item part of backlog when we have a legally binding commercial agreement with a client that includes enough detail about each party's obligations to form the basis for a contract or an order. Some contracts are executed over a long-term period and are subject to renewal periods. A contract renewal item is only included in backlog when the customer has authorized the renewal.

DISCLOSURE CONTROLS AND PROCEDURES AND INTERNAL CONTROLS OVER FINANCIAL REPORTING

Disclosure controls and procedures ("DC&P") are intended to provide reasonable assurance that material information is gathered and reported to senior management to permit timely decisions regarding public disclosure. Internal controls over financial reporting ("ICFR") are intended to provide reasonable assurance regarding the reliability of financial reporting and the preparation of consolidated financial statements for external purposes in accordance with Canadian generally accepted accounting principles. TSX Venture-listed companies are not required to provide representations in their annual and interim filings relating to the establishment and maintenance of DC&P and ICFR, as defined in Multinational Instrument MI 52-109.

In particular, the CEO and CFO certifying officers do not make any representations relating to the establishment and maintenance of (a) controls and other procedures designed to provide reasonable assurance that information required to be disclosed by the issuer in its annual filings, interim filings or other reports filed or submitted under securities legislation is recorded, processed, summarized and reported within the time periods specified in securities legislation, and (b) processes to provide reasonable assurance regarding the reliability of financial reporting and the preparation of consolidated financial statements for external purposes in accordance with the issuer's GAAP.

RISK FACTORS

The Corporation's business is subject to a number of risks and uncertainties. The primary risks and uncertainties are described below.

(a) Bluedrop's revenue and operating results can be difficult to predict and can fluctuate, which may harm results of operations

Bluedrop's revenue is difficult to forecast and may fluctuate from quarter to quarter. In addition, Bluedrop's operating results may not follow any past trends. The factors affecting Bluedrop's revenue and results, many of which are outside of Bluedrop's control, include:

- limited number of long-term purchase commitments from customers and the risk that those contracts will not lead to revenues as expected or at all;
- competitive conditions in the industry, including Bluedrop's strategic initiatives or Bluedrop's competitors, new products or services, product or services announcements and changes in Bluedrop's pricing policy or Bluedrop's competitors;
- market acceptance of Bluedrop's products and services;
- Bluedrop's ability to maintain existing relationships and to create new relationships with channel partners;
- varying size, timing and contractual terms of orders for Bluedrop's products and services, which may delay the recognition of revenues;
- the discretionary nature of purchase and budget cycles of Bluedrop's end users and changes in their budgets for, and timing of, learning and training related purchases;
- the length and variability of the sales cycle for Bluedrop's products;
- Bluedrop's strategic decisions or Bluedrop's competitors, such as acquisitions, divestitures, spin-offs, joint ventures, strategic investments or changes in business strategy;
- product stability and security could be compromised;

- recruitment and retention of management and other personnel is critical to Bluedrop's ability to develop, market and support its products and services as planned;
- general weakening of the Canadian economy resulting in a decrease in the overall demand for learning and training related products and services or otherwise affecting the capital investment level of businesses with respect to Bluedrop's simulator training systems; and
- timing of product development and new product initiatives.

Because Bluedrop's revenue is dependent upon a relatively small number of customers, even minor variations in the rate and timing of conversion of its sales prospects into revenue could cause Bluedrop to plan or budget inaccurately, and those variations could adversely affect Bluedrop's financial results. Delays, reductions in the amount or cancellations of end-user's purchases would adversely affect Bluedrop's business, results of operations and financial condition.

Any of the foregoing factors could have a material adverse effect on Bluedrop's business, results of operations or financial condition.

(b) Failure to manage Bluedrop's business or growth successfully may adversely affect its operating results

Bluedrop's ability to manage its business will be substantially dependent upon Bluedrop's ability to efficiently and effectively allocate resources to conduct research and development, launch new products and software in a timely and efficient manner, provide sales and marketing activities, provide adequate financial management and provide customer support services. Accordingly, Bluedrop's future results of operations will depend on the continuing ability of Bluedrop's officers and other key employees to conduct business effectively and to improve operations. Bluedrop's ability to support the growth of its business will be substantially dependent on having in place highly-trained employees and sufficient internal and third-party resources. Failure to manage successfully any such business shortfalls may have a material adverse effect on Bluedrop's business, results of operations and financial condition.

(c) Bluedrop's success depends on its ability to develop new products and services and enhance its existing products and services

To keep pace with technological developments, satisfy increasingly sophisticated customer requirements and achieve market acceptance of its products and services, Bluedrop must enhance and improve existing products and services and also continue to introduce new products and services. If Bluedrop is unable to successfully develop new products and services or enhance and improve its existing products and services or if Bluedrop fails to position and/or price its products and services to meet market demand, Bluedrop's business and operating results will be adversely affected.

Accelerated product introductions and short software life-cycles require high levels of expenditures for research and development that could adversely affect Bluedrop's operating results. Further, any new products or software Bluedrop develops could require long development and testing periods and may not be integrated in a timely manner or may not achieve the broad market acceptance necessary to generate significant revenue.

(d) Weaker than expected market acceptance of new products and services or new versions of Bluedrop's current products and services

Bluedrop's business may be adversely affected if its new products and services or new features do not achieve acceptance among customers. Bluedrop has developed and is continuing to develop products and services incorporating new technology and will pursue those products and services that Bluedrop expects to have the best chance for success based on Bluedrop's expectations of future market demand. However, there can be no assurances that development-stage products and software will be successfully completed or, if developed, will achieve significant customer acceptance. If Bluedrop is unable to successfully define, develop and introduce competitive new products and services, and enhance existing products and services, Bluedrop's business, financial condition and results of operations could be materially adversely affected.

(e) Bluedrop is dependent on the expansion of its current, and development of new, distribution channels

Bluedrop sells its products and services directly to its customers and to parties with whom Bluedrop has strategic relationships. Bluedrop expects to continue to utilize these relationships to sell to companies and organizations that will utilize its products and services.

A material loss of any customers or strategic partners, either as a result of competitive products and services offered by other companies or Bluedrop's inability to penetrate its respective market segment, could have a material adverse effect on Bluedrop's business, financial condition and results of operations. There can be no assurances that Bluedrop will continue to attract customers and strategic partners and any inability to do so could materially adversely affect Bluedrop's business, financial condition and results of operations.

- (f) Bluedrop's ability to recruit and retain management and other qualified personnel is crucial to its ability to develop, market and support its products and services

Bluedrop's continued growth and success is largely dependent on the experience, abilities and dedication of its management and technical personnel. As Bluedrop expands in areas and activities requiring additional expertise, it will require additional management and technical personnel. The market is tight, and competition is intense for highly-skilled management, technical, research and development people and other employees to support Bluedrop's growth. Loss of the services of any of its key officers or employees, or failure to recruit additional key executive and technical personnel may adversely affect Bluedrop's ability to promptly satisfy its customer needs and may therefore impede Bluedrop's growth objectives. There can be no assurances that Bluedrop can retain its current key officers and employees or attract and retain additional key employees to support Bluedrop's growth. The loss of certain key employees could have a significant impact on Bluedrop's business, results of operations and financial condition.

- (g) If Bluedrop's intellectual property is not adequately protected, Bluedrop may lose its competitive advantage.

Bluedrop relies on a combination of contractual provisions, copyright, trademarks, trade secrets and licenses to establish and protect its proprietary rights. Despite Bluedrop's best efforts to protect its intellectual property rights, unauthorized parties may attempt to copy aspects of Bluedrop's products and services to obtain information Bluedrop regards as proprietary. Policing unauthorized use of Bluedrop's proprietary technology, if required, may be difficult, time-consuming and costly. There can be no assurances that Bluedrop's means of protecting its proprietary rights will be adequate. Failure to protect its proprietary rights could have a material adverse effect on Bluedrop's business, results of operations and financial condition.

To protect its intellectual property, Bluedrop may become involved in litigation, which could result in substantial expenses, divert the attention of its management, cause significant delays, materially disrupt the conduct of its business or adversely affect its revenue, financial condition and results of operations.

- (h) If Bluedrop is unable to maintain the security of its systems, its business, financial condition and operating results could be harmed

The occurrence of a security breach, or perception of such a breach, in the operation of Bluedrop's business or by third parties using Bluedrop's products and services could harm its business, financial condition and operating results. Bluedrop may have access to confidential information, including passwords, financial information or other personal information from Bluedrop's customers. If, in handling this information, Bluedrop fails to comply with its customer's privacy policies or applicable privacy and security laws, Bluedrop could incur civil liability to government agencies, customers and individuals whose privacy was compromised. In addition, third parties may attempt to breach Bluedrop's security or inappropriately use Bluedrop's products and services through computer viruses, electronic break-ins and other disruptions. If successful, confidential information may be improperly obtained and Bluedrop could be subject to lawsuits and other liability. Any internal or external security breaches could harm Bluedrop's reputation and any perception of security risks, whether or not valid, could inhibit market acceptance of Bluedrop's products and services.

- (i) Bluedrop may be unable to identify and complete acquisitions, and acquisitions could divert management's attention and financial resources, may negatively affect Bluedrop's operating results, and could cause significant dilution to shareholders

Bluedrop may seek to further expand operations by acquiring additional complementary businesses, products or technologies. There can be no assurances that Bluedrop will be able to identify, acquire or profitably manage additional businesses or successfully integrate any acquired businesses, products, services or technologies into Bluedrop's business units without substantial expense, delays or other operational or financial problems. Furthermore, acquisitions may involve a number of special risks, including diversion of management's attention, expenses of amortizing the acquired company's intangible assets, failure to retain key personnel, unanticipated events or circumstances and legal liabilities, some of which could have a material adverse effect on Bluedrop's business, results of operations and financial condition. Acquisitions could also result in the potentially dilutive

issuance of equity securities. Any failure to manage Bluedrop's acquisition strategy successfully could have a material adverse effect on Bluedrop's business, results of operations and financial condition.

- (j) Products and software issues may result in increases in Bluedrop's costs and/or lost revenue opportunities

Bluedrop's products and technologies are complex. Although Bluedrop employs vigorous testing and quality assurance, its products and software may contain defects or errors, particularly when first introduced or as new versions are released. Bluedrop may not discover such defects or errors until after a product or service has been released and used by the end-users. Defects and errors in Bluedrop's products and services could materially adversely affect its reputation, result in significant costs to Bluedrop, delay planned release dates and impair Bluedrop's ability to sell its products and services in the future. The costs incurred in correcting any product defect or error may be substantial and could adversely affect Bluedrop's operating margins. While Bluedrop plans to continually test its products and services and to work with end-users to identify and correct defects and errors, defects and errors in Bluedrop's products may still be found in the future.

- (k) System failure could harm Bluedrop's reputation and operating results

System network failure or disruption of service, whether within Bluedrop's control or third parties, could impair Bluedrop's customers' ability to utilize its products and services for an indeterminate period of time. Bluedrop's operations depend upon its ability to maintain and protect computer systems within Bluedrop's facilities.

- (l) Growth in the learning and training software business may not continue

The overall market for learning and training software products and services has experienced significant growth in recent years. There can be no assurances that the market for Bluedrop's products and services will continue to grow, that firms and organizations within the industries will adopt Bluedrop's products and services to train their employees or that Bluedrop will be able to independently establish additional markets for its products and services. If the various markets in which Bluedrop's products and services compete fail to grow or grow more slowly than Bluedrop currently anticipates, or if Bluedrop is unable to establish markets for its new products and services, its business, results of operations and financial condition could be materially adversely affected.

- (m) Increased competition could have an adverse effect on Bluedrop's business

The markets for Bluedrop's products and services are highly competitive. As some of these markets continue to develop, additional competitors with more established and larger marketing and technical resources than Bluedrop may enter the market and competition may intensify. In addition, current competitors may develop products and services that are comparable or superior to Bluedrop's products and services or achieve greater market acceptance due to pricing, sales channels or other factors.

As the demand for Bluedrop's products and services increases, the quality, functionality and breadth of competing products and services will likely improve, and new competitors may enter the market. Further, the adoption of widespread industry standards may make it easier for new market entrants or existing competitors to improve their existing products and services, to offer some or all of the products and services Bluedrop offers or may offer in the future, or to offer new products or services that Bluedrop does not offer. Bluedrop can provide no assurances that its products and services will compete successfully with the products and services of Bluedrop's competitors.

Bluedrop's ability to successfully differentiate itself from its competitors and thereby establish a sustainable and profitable presence and effectively compete in the learning and training software market cannot be assured. Competitors are seeking to gain market share by introducing new technology and new products and services which may make it more difficult to sell Bluedrop's products and services. Activities of Bluedrop's competitors could have a negative impact on Bluedrop by creating increased pricing pressure, reduce profit margins, increasing sales and marketing expense or result in the loss of Bluedrop's market share. If Bluedrop is unable to effectively respond to these competitive factors, its business, results from operations and financial condition could be materially adversely affected.

- (n) Third parties may allege that Bluedrop infringes on their intellectual property

The industries in which Bluedrop competes have other participants, who own, or claim to own, intellectual property. Although Bluedrop has conducted prudent reviews of Bluedrop's products and software to ensure that it does not knowingly use unlicensed intellectual property, third parties may allege that Bluedrop infringes on their intellectual

property. Should such an allegation be made, the outcome of any litigation is impossible to predict and, should the outcome be unfavourable to it, Bluedrop may not be able to negotiate acceptable, or indeed any, licensing terms. Such an event could materially adversely affect Bluedrop's business, results of operations and financial condition.

In addition, some of Bluedrop's competitors have, or are affiliated with companies having, substantially greater resources than Bluedrop and these competitors may be able to sustain the costs of complex intellectual property litigation to a greater degree and for a longer period of time than Bluedrop. Regardless of their merit, any such claims could:

- be time consuming to evaluate and defend;
- result in costly litigation;
- cause product or service delivery delays or stoppages;
- subject Bluedrop to significant liabilities;
- require Bluedrop to enter into costly royalty or licensing agreements; and
- require Bluedrop to modify or stop using the infringing technology.

(o) A continued general economic downturn may negatively affect Bluedrop

A continued downturn in the global economic environment has the potential to negatively impact Bluedrop in a number of respects, including:

- impaired ability to reliably forecast revenue and profitability;
- increased pressure to reduce selling prices;
- increased potential for cancellation or loss of sales opportunities; and
- customers may experience financial difficulty leading to increased accounts receivable collection risk.

Market volatility and uncertainty in the global financial and credit markets could cause many of Bluedrop's corporate and governmental customers to reduce their level of capital and operating expenditures. Decreased capital and operating spending could have a material adverse effect on the demand for Bluedrop's products and services and business, results of operations, cash flows and overall financial condition.

Volatility in the financial markets may adversely impact the availability of credit and funding already arranged and the availability and cost of credit and capital in the future, which could result in the delay or cancellation of possible future acquisitions. The disruptions in the financial markets may have an adverse impact on regional and world economies and credit markets which could negatively impact the capital and operating expenditures of Bluedrop's corporate and government customers. These conditions may reduce the willingness or ability of customers and prospective customers to commit funds to purchase Bluedrop's products and services, or their ability to pay for Bluedrop's products and services after purchase or initial subscription. These conditions could result in bankruptcy or insolvency for Bluedrop's corporate customers which would impact Bluedrop's revenues and cash collections. These conditions could also result in pricing pressure, less favourable financial terms and an increased level of risk assumed in Bluedrop's contracts. Bluedrop is unable to predict the likely duration and severity of the current disruption in global financial markets and adverse economic conditions in North America and around the world.

(p) Economic and geopolitical uncertainty may negatively affect Bluedrop

The market for Bluedrop's products and services depends on economic and geopolitical conditions affecting the broader market. Economic conditions globally are beyond Bluedrop's control. In addition, acts of terrorism and the outbreak of hostilities and armed conflicts between countries can create geopolitical uncertainties that may affect the global economy. Downturns in the economy or geopolitical uncertainties may cause end-users to delay, reduce or cancel orders or subscriptions for Bluedrop's products and services, any of which could have a material adverse effect on Bluedrop's business, results of operations and financial position.

(q) Bluedrop derives a substantial part of its revenue from a few key customers

A key element of Bluedrop's business strategy is to expand the market for its products and services by expanding its relationships with major defence contractors and governmental agencies in the learning and training software business. In order to implement that strategy, Bluedrop will have to foster its existing relationships, and to form new relationships with defence contractors, governmental agencies and other corporate entities. There can be no assurance that Bluedrop will be able to develop additional relationships that existing relationships will continue or

be successful in achieving their purposes, or that such companies or organizations will not form competing relationships.

- (r) Bluedrop's revenues are substantially concentrated in two market categories

The Training and Simulation Business generated 77% of Bluedrop's revenues, and the Learning Networks Business generated 23% of Bluedrop's revenues, in the financial year ended September 30, 2019. A decline in demand for these products and services as a result of competition, technological change or other factors could have a material adverse effect on Bluedrop's business, results of operations and financial condition.

Bluedrop's business strategy includes plans to diversify sources of revenue by expanding its product and service offerings in the Training and Simulation Business and by expanding its sales channels and courseware content portfolio for the Learning Networks Business.

- (s) Bluedrop's business faces risks associated with public budgets, spending policies and government assistance programs

Bluedrop sells its products and services to, among other customers, governments and governmental entities. These sales are subject to specific additional risk, such as delays in funding, termination of contracts or sub-contracts at the convenience of the government, termination, reduction or modification of contracts or sub-contracts in the event of changes in the government's policies or as a result of budgetary constraints, and increased or unexpected costs resulting in losses or reduced profits under fixed price contracts.

Bluedrop's business also relies on government assistance programs such as federal and provincial tax credit programs. These programs can be amended or terminated by the applicable government with little or no notice to Bluedrop. Bluedrop's claims under these assistance programs may also be rejected, which could negatively impact Bluedrop's income and financial condition.

- (t) Bluedrop's revenues from customer contracts are subject to the creditworthiness of its customers

Credit risk arises from the potential that a customer or counterparty will fail to meet its contractual obligations. Concentration of credit risk may arise from exposure to a single debtor or to a group of debtors having similar characteristics, such as their ability to meet their obligations, or their expectation to be similarly affected by changes in economic or other conditions. Bluedrop utilizes credit evaluation, approval and monitoring processes intended to mitigate potential credit risks with respect to trade receivables. Bluedrop's maximum exposure to credit risk, with respect to accounts receivable and unbilled work in progress corresponds to the carrying value.

- (u) Bluedrop's ability to obtain funding from new equity or additional debt may be limited

Bluedrop depends on equity and debt financing to fund the ongoing development of the Corporation's technology assets. Raising additional funding on a timely basis may be adversely impacted by uncertain market conditions and the availability of appropriate financing opportunities. Bluedrop's inability to access sufficient funding for its operations or any intended acquisitions could have an adverse effect on its financial condition.

OUTLOOK

The Company continues to take steps toward strengthening the balance sheet through improved operations and entering into several significant financing arrangements. On May 16, 2018, it was announced that the Company will receive a repayable investment of up to \$7.6 million through the federal government Strategic Innovation Fund. The funding will be used to support research and development and will help to create and maintain employment by supporting the design and development of next generation aerospace and marine simulation and training products. As at September 30, 2019, \$1.1 million has been drawn against the facility

The Company remains fully committed to the product strategy and goal of transforming Bluedrop into more of a product and proprietary technology-based business while still growing its services business. This transformation is expected to take some time to be fully realized and management does not anticipate major unit volumes or major service volumes to be realized within the early stages of the launch. The Company continued to target key initial accounts to validate the products and platform services in 2019 that will add revenues but more importantly provide the industry validation needed to scale the opportunities.

The Bluedrop Training and Simulation business unit had a relatively slow start to the 2019 fiscal year as a result of contract procurement delays but ended the year on a more positive trend. The business unit continued to make significant advances in developing its core product technologies. During Fiscal 2019, the Company advanced its Rear Crew Mission Trainer ("RCMT") and Hoist Mission Training Systems ("HMTS") simulation technologies to fit additional Original Equipment Manufacturer ("OEM") platforms for rotary wing aircraft. On May 29, 2019, the Company announced plans to develop a V-22 Osprey Special Mission Aviator Ramp Trainer. The program is funded under the Innovation, Science and Economic Development Canada (ISED), Investment Framework Transaction program by Boeing. The program includes funding to Bluedrop, engineering support from Boeing and a three-year commitment to support the development and ongoing sales of the new product within the Boeing global supply chain. The company continues to develop and enhance its simulation products such as the RCMT, HMTS and stand-alone gunnery trainers. In addition, the Company has adapted its technology for land-based vehicles. The objective is to create a new class of rear crew complete mission trainers and rear crew task trainers adaptable across multiple platforms and markets. By combining emerging technologies with strong OEM partnerships and market access, the business unit is focused on achieving its business goals.

The Learning Networks business unit continues to build more capabilities and features into its *Bluedrop360™* platform as it invests heavily in research and development in the period. The development of this proprietary technology to ensure the end user value proposition is well demonstrated is a key strategic focus for the business unit. The new platform has been successfully implemented for an occupational health and safety compliance application in Canada where it now provides regulators, employers and employees a secure web-based tracking system for multiple users and multiple certification validations. The platform also has been successfully deployed in workforce skills enhancement programs in Canada and the US with an objective of reducing delivery costs and improving outcomes for job seekers. Management of the Company is continuing to explore opportunities in the workplace compliance and workforce skills enhancement markets. Throughout fiscal 2020, the business unit will continue to focus efforts on enhancing the functionality and features of the *Bluedrop360™* platform while continuing to pursue additional opportunities in the market.